

Job Description

William J. Gould Associates, Inc

Assistant Roadside Café & Store Manager (Short-order/Line Cook) - Level II

Reporting to the Roadside Café & Store Manager, this position is responsible to assist in leading the successful operation of the Gould Farm Roadside Store and Cafe, where the public and farm community can receive quality food and service as well as the products we market. This position is responsible for the food preparation, cooking and presentation of meals for our clientele. Must be willing to promote the values and spirit of Gould Farm, to actively participate as a member of the community and to continuously seek ways to improve, both self and function.

Specific Responsibilities include but are not limited to:

- Overseeing the implementation of expectations of staff and guests to provide high quality service to customers of the Café.
- Training new guests and staff in food service and monitoring the quality of the work program to ensure that it offers supportive, developmental and challenging work for staff and guests.
- Assisting in the coordination of work program communications with other work leaders and guests.
- Assisting in providing and implementing the daily priorities and actions required to achieve success.
- Assisting the management of an operating budget that achieves annual sales goals, including inventory control, planning for the seasonality of the Café business.
- Assisting in managing the ordering, delivery, stocking and organization of inventory for the Café and Store.
- Attending and participating at regularly scheduled staff, clinical, work team, guest planning and community meetings
- Communicating to and seeking feedback from the larger community regarding food service and product related issues.

Qualifications: This position requires a minimum of 2 years of experience as a short order/line cook in the food service industry. A desire to manage a small business, and excellent organizational skills in order to schedule, plan and supervise the work of others are required. Excellent communication skills and the ability to accept and respond to customer input is also important. Experience in the human service field is preferred. Valid driver's license and safe driving record are important.

We are currently reorganizing this program and seeking interested applicants for these types of Café/Store/Foodservice positions for the near future.